



ATMaster from Calypso

Calypso ATMaster is a software-based ATM management solution that provides real-time transaction, status and ATM information. The monitoring services are engineered to maximize ATM availability and profitability. Calypso ATMaster enables proactive ATM management saving companies time and resource.

Features

- Real-time web-based ATM transaction and status information automatically available
- Integrates real-time transaction processing with 'back office' administration activities
- Automates traditional activities such as ATM activations, configuration changes, reporting and monitoring
- ATM information can be retrieved on-demand

Benefits

- Gives help desk and maintenance teams the ability to proactively diagnose any current ATM error condition
- Eliminates many of the traditional, labour intensive duties that typically burden the ATM deployers' 'back office' operation
- Enhanced functionality eliminates the need for ATM Help Desk operators to have monitoring or query access directly into the real-time transaction processing system

Calypso ATMaster

Real-Time Monitoring

- Ensures that any ATM's error status is automatically communicated to your ATM service engineer or merchant.
- Cash level monitoring will forecast out of cash dates and replenishment amounts.
- Users can analyse ATM transaction activity through our web reporting services.
- Historical error code reporting and ATM availability statistics provide the management tools needed to optimise ATM network performance.

Real-Time Reporting

- Wide range of enhanced reports are available.
- Zero activity reports allow identification of any ATM that has not completed a transaction within a pre-defined period of time.
- ATM day-close and network transaction reports allow you to determine the expected settlement payments that will be generated from ATM activity.

Settlement Reporting

- Analyse vault, interchange and surcharge detail by terminal, day and month.
- Users can maintain and report income and expense details and track profitability by terminal.

ATM Site and Terminal Management

- Users can maintain complete contact and location information for each terminal or group of terminals.
- Users can maintain terminal information including make, model, serial number, comms configuration, software version, keys and more.

One Connection - A World of Opportunities

Calypso

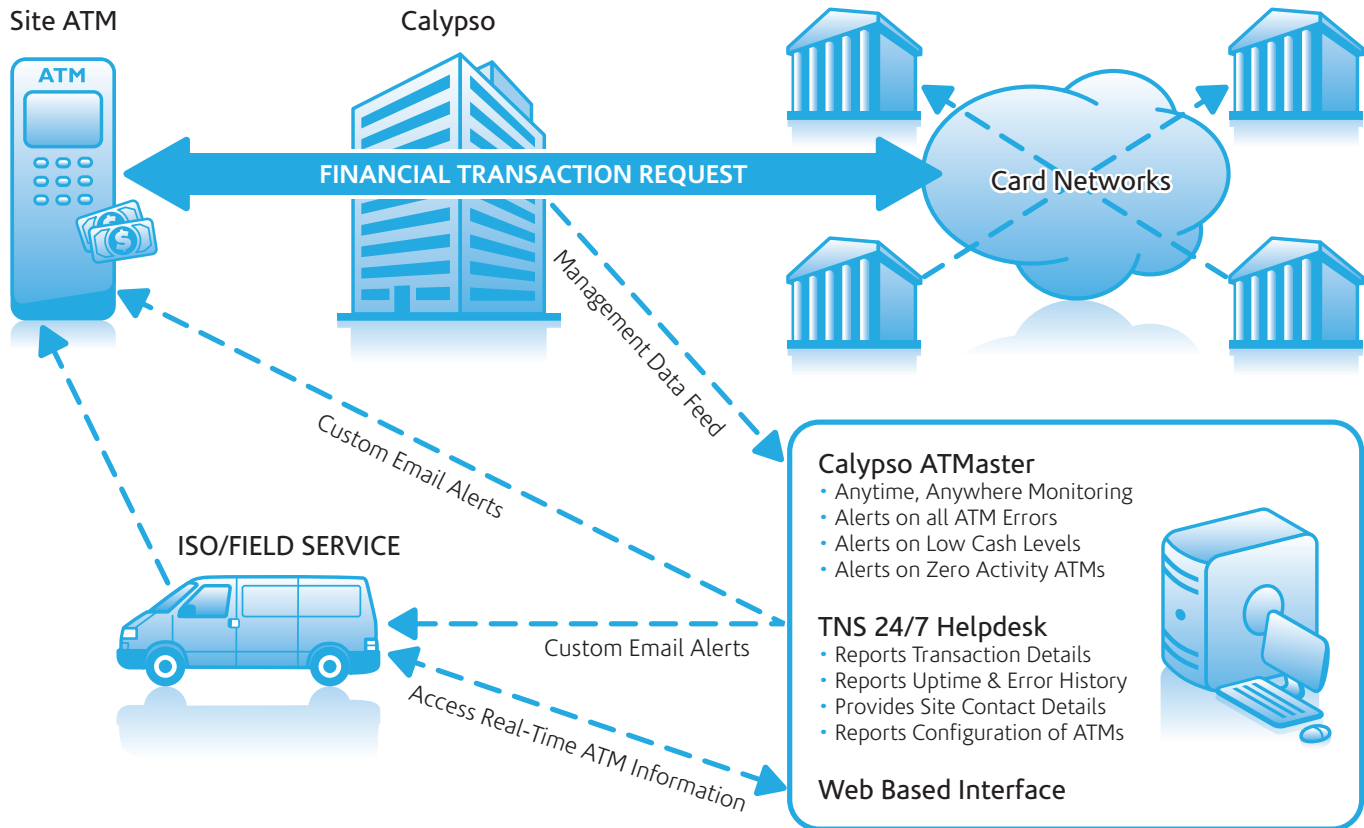
A Transaction Network Services Company



Simple Solution, Powerful Benefits

When a transaction takes place the ATM and transaction data is sent to Calypso ATMaster via a data feed from Calypso. Calypso ATMaster automatically updates all ATM records and sends out alerts for errors and low cash levels. Custom email alerts will be sent to all key individuals, who can then access Calypso ATMaster to retrieve important site data that will help in analysing and resolving problems. Action can be taken at ATM site level if required.

How Calypso ATMaster Works



About Us

Calypso Canada manages the ATM processing and communications challenges of today for industry-leading business like yours so you can maintain focus on the success of your company.

We combine over 25 years of global ATM experience, advanced technology and expertise to offer complete ATM solutions that allow you to maximize the benefits of your ATM investment, improve operational efficiency and reduce overall costs.

To find out more about how Calypso can help your business:

email sales@calypsocanada.com
or call 403-263-9955 x 202

Calypso

A Transaction Network Services Company