

# TNSPay is the Solution for Crazy John's



Transaction Network Services (TNS) is one of the leading providers of fast, secure and cost effective data communication services for transaction-oriented applications

### Background

Since its inception in 1991, Crazy John's has been innovating in the mobile phone retailing business and continues to grow at a rapid pace. Currently, Crazy John's is the largest independent phone retailer in Australia, with over 120 retail stores across the country.

### Business Challenge

Crazy John's was in search of an outsourced, recurring billing service that could provide a single interface for processing both credit card and direct debit payments, in order to significantly reduce the costs associated with managing multiple vendors for multiple payment channels and the ongoing PCI DSS compliance overhead.



### Solution

Crazy John's uses the TNSPay Gateway Solution to maintain the security of real time credit card and debit card processing. This also includes the Crazy John's branded pre-paid top-up card and the associated stored card information for recurring payment processing.

In addition to processing payments, TNS' PCI DSS certified solution stores all sensitive card data offsite for Crazy John's. This allows Crazy John's to minimize the risks and reduce the costs associated with handling and storing card payment information.

By using TNS' advanced reporting capabilities Crazy John's finance department has gained efficiencies in the reconciliation processes across the all payment channels, which has resulted in significantly reduced administration overheads and streamlined processes.

### Outcome

Stephen Tuffley, head of operations at Crazy John's, explains:

*We needed processing services that are extremely reliable, highly available, scalable, and secure. We also wanted a company we could trust, as the project involved a variety of third party organisations, each having a hand in our critical payments operation. TNS' professional services, project management and delivery teams have excelled in the coordinated implementation and their technical expertise in the payments industry is outstanding.*



Transaction Network Services

# Why Choose the TNSPay Solution?

## Enhance Revenue Opportunities

- Support for all major card types - Visa, MasterCard, American Express, Diners and JCB - from anywhere in the world.
- Payment processing for a wide range of payment channels, including Internet, phone order, mail order, and IVR.

## Leverage Payments and Networking Expertise

- Scalable technology, designed to grow with your business.
- Reliable, resilient, 24x7 monitored platform, providing high availability.
- Specialized integration support, including sample code, professional services and industry domain expertise.
- Integration with standard website and shopping cart applications.
- Simplified merchant boarding and establishment process.

## Simplify Reporting and Reconciliation

- Powerful online transaction search and management tools to reduce administration costs.
- Transaction data available in simple electronic format for easy import into financial applications.
- Individual transaction reference number traceability to create a complete end-to-end audit trail.

## Process Payments Economically and Securely

- Secure Hosted Web Page option for eCommerce merchants.
- Interfaces easily with most application environments including HTTPS, Sockets and Java.
- Real-time authorisation of card transactions with no need to store card details for off-line processing.
- Fully compliant with Payment Card Industry Data Security Standard (PCI DSS).
- Multiple tools to minimize exposure to fraud including Verified by Visa, MasterCard SecureCode®, card security code and address verification.



**One Connection – A World of Opportunities**



For more information, please email us at [solutions@tnsi.com](mailto:solutions@tnsi.com), call **1 800 155 510**, within Australia call **+61 2 9959 0800**, outside Australia or visit [www.tnsi.com](http://www.tnsi.com)



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