

TransFirst Chooses TNS for Wireless Payment Services



Transaction Network Services (TNS) is one of the leading providers of fast, secure and cost effective data communication services for transaction-oriented applications

Background

TransFirst is one of the nation's leading providers of transaction processing and payment enabling technologies. The organization offers its merchants multiple point-of-sale (POS) and networking connection options including Wireless WAN and wireless or mobile transaction terminals.

Business Challenge

Maintaining secure wireless protocols is a continual requirement for TransFirst. The organization needed to find a dependable wireless payment gateway provider that could provide a secure and reliable network and also work with them to activate their POS terminals for transaction processing.



Solution

TransFirst uses the TNSPay Mobile Gateway wireless payment solution offered by TNS, to provide wireless connectivity, payment gateway routing and activation for its wireless payment terminals. In addition to wireless network access and transaction processing needs, the solution also offers web-based merchant terminal management as well as customizable online reporting.

By taking advantage of TNSPay Mobile Gateway, TransFirst is able to rely on the security and performance of TNS' PCI DSS certified TNSPay Mobile Gateway processing environment and 24x7x365 helpdesk services with live real-time support.

Outcome

Brooke Sacrider, Corporate Marketing Director at TransFirst said:

TransFirst considers TNS a true partner based on the level of service they provide us and our customers. Once TNS activates the technology, our merchants are almost immediately up and running, which aids TransFirst in our mission to delivering leading customer service.

In addition, we appreciate the attention we receive from the TNS team. If an issue arises, the down-time is minimal, and TNS is quick to alert the TransFirst team."



Transaction Network Services

Why Choose TNSPay Mobile Gateway Solution?

TNSPay Mobile Gateway allows ISOs, acquirers and processors to:

- Easily perform account creation, wireless activation, terminal management and report generation through an intuitive, web based tool.
- Take advantage of around-the-clock network monitoring and support 365 days a year.

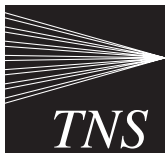
- Support a wide array of terminal types, industry-specific applications, and card and transaction types including credit, debit, gift, loyalty, and EBT, as well as check authorization.
- Utilize the PCI DSS certified TNS telecommunications network for high speed, secure transaction transport to payment processors.
- Offer multiple transaction routing options, diverse communication pathways, and dynamic hot back-up capabilities that virtually eliminate service interruptions.

TNSPay Mobile Gateway maximizes transaction transport efficiency, and:

- Offers best-in-class customer service by TNS wireless experts.
- Includes a flexible web-based reporting tool for customizable, user-defined criteria for on-demand reporting.
- Incorporates industry-standard encryption.
- Eliminates the need to support costly and complex proprietary systems, networks, message formats and communication protocols.



One Connection – A World of Opportunities



For more information, please email us at solutions@tnsi.com, call +1 866 523 0661, or visit www.tnsi.com



Our PCI DSS certified global backbone network handles billions of transactions each year from ATMs and POS devices around the world. The PCI Security Standards Council Participating Organization logo is a trademark or service mark of The PCI Security Standards Council in the United States and in other countries.