

# Caixanova Improves Payment Capabilities with TNS



Transaction Network Services (TNS) is one of the leading providers of fast, secure and cost effective data communication services for transaction-oriented applications

## Background

Caixanova's history spans nearly 130 years and the bank is now one of the leading financial institutions in Spain. Along with Banco Gallego, it constitutes the main financial platform in Galicia and in recent years it has moved from being predominantly a regional entity to having more than 580 branches throughout the country and 13 offices outside Spain.

## Business Challenge

Spanish Savings Bank Caixanova was in search of a service provider that could strengthen and improve its payments capabilities for network connectivity and monitoring services.

## Solution

The organisation will use TNS' services for connectivity to process payment transactions for over 14,000 point-of-sale (POS) terminals. Caixanova will also utilise the TNSOnline solution

to monitor POS terminal and transaction activity, check the status of trouble tickets and view network alerts or messages if network conditions change.

The TNSOnline solution is a web-based network management portal which allows Caixanova to monitor network devices, view transaction activity in near real time, and provide problem management status.



*Caixanova can also rely on the security and performance of TNS' global PCI DSS certified backbone network and 24x7x365 helpdesk services with live real-time support.*

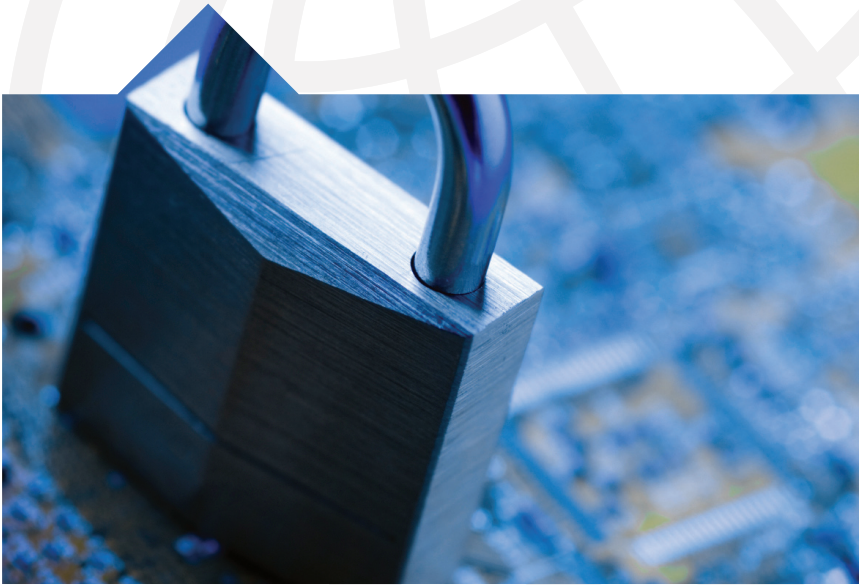


Transaction Network Services

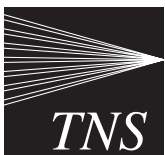
# Why Choose TNSOnline?

## Features and Benefits

- Custom-designed, web-based service that allows you to monitor specific areas of the TNS network.
- Delivers a wide range of critical network information via a web portal.
- Have an up-to-the-minute picture of the health of the networks.
- Makes critical network information available anytime, anywhere via the Internet.
- Provides visibility to customer-specific equipment, endpoints, interfaces, and connections, as well as network alerts, messages, and trouble tickets.
- Enables your business to monitor your traffic and individual network components.
- Provides easy access to up-to-the minute information
- Can create a variety of current and historical reports as well as view charts and graphs of specific types of data.
- Monitor transaction activity, performance, and utilisation.
- Assign severity levels and threshold limits to network events and alerts, ensuring that critical items are flagged for immediate action.



*One Connection – A World of Opportunities*



For more information, please email us at [solutions@tnsi.com](mailto:solutions@tnsi.com), call +44 (0) 114 292 0200, or visit [www.tnsi.com](http://www.tnsi.com)



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