

Successful migration for ReD to TNS' solution



Transaction Network Services (TNS) is one of the leading providers of fast, secure and cost effective data communication services for transaction-oriented applications

Background

Retail Decisions (ReD) is a payment card issuer and world leader in card fraud prevention and payment processing. Based in the UK, the company has offices in Australia, the United States and South Africa, with representation in China, India, Japan and South America. ReD has been helping Australian businesses for more than 25 years with its leading multi-branded fuel cards, Motorpass and Motorcharge.

Business Challenge

ReD's (Motorpass/Motorcharge) transactions had previously been processed via Telstra's X.25 AUSTPAC legacy network system. When Telstra scheduled the decommissioning of AUSTPAC, ReD needed a reliable payments solution to prevent any potential impact on its Australian transactions.

Solution

Utilising the TNS Dial Managed Connectivity Service, ReD was able to migrate its traffic off the AUSTPAC network without disrupting any merchants. TNS ensured ReD's customer transactions continued seamlessly and its solutions gave ReD the ability to extend the life of its legacy batch-mode traffic. As part of its customised services, TNS also helped ReD enable real-time payment transactions. Real-time processing facilitates a richer merchant offering by allowing authorisations to be processed quicker and more efficiently as opposed to scheduled interim periods. TNS support continued until ReD's own real-time tools were launched.

Outcome

Anne Ferris, CIO at ReD said:

TNS was approached for assistance because of the company's solid reputation, flexible solutions and reliable payment capabilities. Thanks to TNS, we were able to confidently transport payments to the acquiring bank host during a challenging time.

TNS offered a brilliant solution that resulted in minimal impact to our payment processing activities, and the TNS PCI DSS certified backbone network provided us with a secure processing environment to address our requirements for efficiency and payments security.



Transaction Network Services

Why Choose the TNS Dial Solution?

TNS Dial is a highly secure payment delivery solution for dial-based transactions. As one of the leading payment specific managed dial gateways, it offers ultra-high availability, redundant access points, 24x7x365 support and a seamless migration path for processors and acquirers to ensure dial transactions are securely and reliably delivered to their processing hosts.

Features and Benefits

Highly available dial gateway to meet your merchant's needs

The TNS network employs node and circuit redundancy, dial back-up capabilities, and flexible routing to ensure business continuity. The network is monitored 24x7x365 by TNS network professionals.

Security

TNS Dial is a high speed transaction delivery network, which utilizes the TNS PCI DSS certified backbone network.

Flexibility enables you to save money

The solution requires no up-front capital expenditures and TNS has a variety of toll-free/freephone and local dial options available around the globe. It also enables you to leverage TNS message and protocol conversion capabilities to seamlessly connect to existing host environments.

Delivers insight to manage your payments business

Web-based network status, transaction activity, and management reporting through TNSOnline, TNS' web-based monitoring and reporting solution. This web tool gives you the ability to have a single management information source in near-real time across both Dial based and SSL transactions.



One Connection – A World of Opportunities



For more information, please email us at solutions@tnsi.com, call **1 800 155 510** within Australia, call **+61 2 9959 0800** outside Australia or visit www.tnsi.com



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