

# Banca di Credito Cooperativo – Alta Padovana



Transaction Network Services (TNS) is one of the leading providers of fast, secure and cost effective data communication services for transaction-oriented applications

### Background

Banca di Credito Cooperativo (BCC) Alta Padovana is one of Italy's leading regional banks and is based in Padova. Established more than 110 years ago, it now has 33 branches and is an important acquirer for small retailers across the country's Veneto region.

### Business Challenge

With just four months notice, BCC Alta Padovana discovered that its former front-end payments processor would be shutting down, leaving the bank in need of a new processor for its point-of-sale (POS) terminals.



### Solution

BCC Alta Padovana turned to TNS to migrate its entire terminal estate quickly and seamlessly to a new processor. After some detailed research and assessment of BCC Alta Padovana's specific needs, TNS found a new supplier and managed the migration from the former payment processor to the new host in just six weeks.

TNS has provided POS connectivity services to BCC Alta Padovana for a number of years and now continues to manage the network for its POS with the new supplier. BCC Alta Padovana's POS terminals dial into the TNS network, enabling all types of payment transactions to be routed to the required point of authorisation.

Designed for credit and debit card services, TNS POS technology can also transport transactions for pre-paid mobile top-ups, gaming, alarms, inventory control, order entry and other transaction-oriented applications.

### Outcome

Paolo Tonin vice general manager at BCC Alta Padovana said:

*We chose TNS because they have been a trusted supplier within the Italian payment market for years. We have used their network solutions and connectivity services previously and have found them to be highly reliable.*

*TNS worked around the clock to ensure that all our POS terminals were working properly and were migrated to the new processor without complications. We could not have asked for a better service.*

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