

TNS Provides the Write Solution for Ryman Stationery



Transaction Network Services (TNS) is one of the leading providers of fast, secure and cost effective data communication services for transaction-oriented applications

Background

Ryman Stationery was established in London in 1893 and is a specialist commercial stationery retailer. Focused on the office, home and consumer stationery markets, Ryman Stationery has 240 shops across the UK, selling a range of over 4000 stationery items. In 1995 Ryman Stationery was acquired by Chancerealm, and in 1998 they entered the e-commerce market with a new online division.



Business Challenge

Ryman Stationery needed secure, fast and reliable connectivity for online authorisations from their in-store Point-of-Sale (POS) terminals to their chosen acquirers. The new solution also needed to be approved by the banks and be flexible so that Ryman could move or add acquirers, at limited cost, as and when required.

Solution

Ryman selected TNS Connect to meet their payment connectivity requirements. All transactions are routed through TNS' private PCI DSS certified backbone network, allowing Ryman to benefit from a fast and reliable service for all point of sale terminals. TNS' proprietary resilient network provides end to end visibility and monitoring all the way through to the bank or processor, ensuring maximum uptime and availability and a faster, more reliable payments experience at the point of sale.

Outcome

Jeremy Fiddler, IT Director at Ryman Stationery said:

TNS has strong working relationships with many banks and is a proven and trusted partner. When combined with its reputation as a leading provider of transaction solutions, it made our decision very easy to work with TNS to manage our business critical data. The solution TNS delivered was flexible and also competitively priced, making it a perfect fit for our requirements.



Transaction Network Services

Why Choose TNS' Managed Connectivity Solution?

Features

IP, X.25 or VPN configurations - a range of connectivity solutions to suit high to low volume retailers and payment processors, with encryption options and integral IP/ X.25 conversion for delivery to banks and processors.

Industry leading service levels - supported by TNS' Network Operations Centres, dedicated to managing our resilient global transaction network, 24x7x365.

Access to the TNS File Settlement Service - for a faster, more resilient end of day file settlement solution utilising the same connectivity used for card authorisations.

Access to TNS message and protocol conversion capabilities - if the retailer or payment service provider uses a protocol not supported by the bank/ processor host, the TNS network can translate each transaction into an acceptable format so that no changes will be required on the retailer's host system.

Benefits

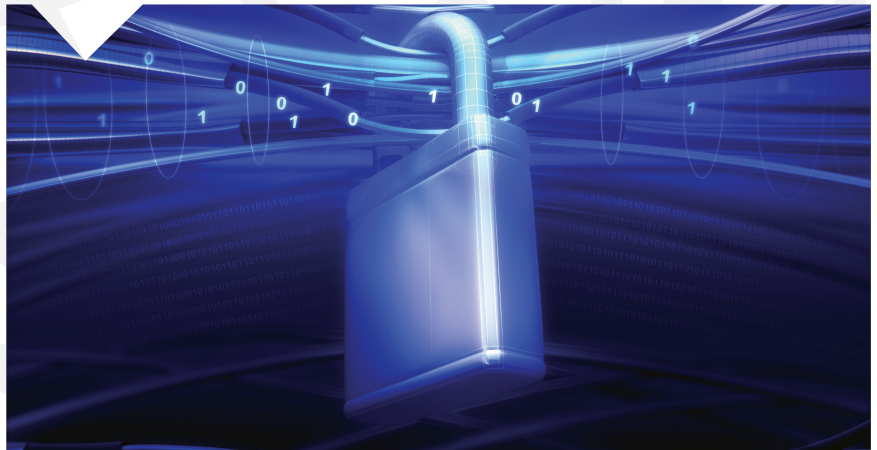
Cost Savings - Customers can enjoy immediate cost savings by paying a monthly flat rate fee instead of transaction-based fees.

Simplicity - TNS offers a simple way to communicate quickly with all processing partners without the complexity and management required for retailers and payment processors to design and manage their own connectivity.

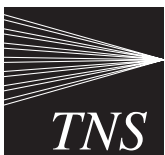
Security - Our PCI DSS certified backbone network handles billions of transactions from POS devices and ATMs throughout the world.

Availability - TNS' proprietary, resilient network provides end to end visibility and monitoring, all the way through to the bank or processor, ensuring maximum uptime and availability.

Flexibility - TNS understands that each client has specific network and security requirements. Our experienced engineers will work with your internal network team to provide rapid, seamless integration of the TNS service into your network.



One Connection – A World of Opportunities



For more information, please email us at solutions@tnsi.com, call **+44 (0) 114 292 0200**, or visit www.tnsi.com



Our PCI DSS certified global backbone network handles billions of transactions each year from ATMs and POS devices around the world. The PCI Security Standards Council Participating Organization logo is a trademark or service mark of The PCI Security Standards Council in the United States and in other countries.